



Intermedia's Email Archiving

Preserve information, facilitate compliance, and speed eDiscovery with a service that's fast, scalable and secure.

100% capture of
inbound and
outbound emails

Simple to
search, filter,
tag and recover

Unlimited storage
with no user limits

Powerful admin
features via
HostPilot®

Free 24/7
phone support

Virtually every company needs to preserve email from loss or alteration.

That's because employees can accidentally or maliciously alter or delete critical emails. Also, many businesses find themselves involved in litigation, and emails that are not stored in a tamper-proof archive may be inadmissible as evidence.

Regulated businesses—including financial, healthcare, insurance, retail, and other industries—are required to archive email by a variety of compliance mandates. The incremental cost of inadequate email archiving can quickly escalate.

PROTECT INTELLECTUAL PROPERTY

Can you ensure that your company's intellectual property and critical information is preserved and retrievable within seconds, even if someone accidentally or maliciously deletes dozens of emails?

SPEED EDISCOVERY

Can you comply with federal, state and foreign rules and laws to deliver all relevant emails within a short window to prevent a fine, without paying hundreds of dollars per gigabyte for an eDiscovery service?

FACILITATE COMPLIANCE

Are you regulated by PCI, SEC, GLBA, HIPAA, HITECH, SOX, or other agencies and guidelines? Are you at risk of failing an audit or accidentally exposing a customer's credit card data to potential theft?

HOW EMAIL ARCHIVING HELPS PRESERVE, PROTECT, AND RECOVER YOUR EMAIL.



It's scalable

Even smaller firms can often generate millions of emails. Scalable Email Archiving means paying only for the mailboxes you need as you grow.

- Replicated via eight datacenter copies
- 100% capture across all devices
- Includes Exchange, IMAP and POP
- Unlimited storage capacity and linear scalability
- Full indexing and extraction of 500+ file types (attachments)
- Fast data ingestion and searching across millions of emails



It's secure

The keys to compliance and eDiscovery mandates are record authenticity and preservation. Email archiving protects from loss, corruption, damage or misuse.

- FIPS-certified AES 256-bit encryption of stored data
- Data is encrypted both in transit and at rest
- WORM-compliant tamper-proof media
- FINRA-compliant per SEC 17.a-4 requirements
- No comingling of data—data is stored in individual customer silos to prevent corruption



It's searchable

Email Archiving ensures your messages are available to quickly search, identify, and recover.

- 3 different search methods + advanced full-text indexing
- Identify content with tagging tools & search inside attachments
- Implement legal or compliance holds
- Categorize results before exporting
- Recover messages back to administrator's mailbox in seconds
- Quickly search across millions of emails in every mailbox in your account



It's easy to set up and use

For both users and administrators, Intermedia's Email Archiving offers an easy-to-use integrated experience.

- Access admin and searching features via HostPilot
- Grant different levels of accessibility and permissions
- No hardware or software licenses to buy
- Build reports based on archive activity
- Keep records immutably stored regardless of any attempts to alter or delete them
- Extend end-user archive access through our online portal



Intermedia has been recognized by J.D. Power for providing "An Outstanding Customer Service Experience" for its Assisted Technical Support. J.D. Power 2023 Certified Assistance and Technical Support ProgramSM recognition is based on successful completion of an evaluation and exceeding a customer satisfaction benchmark through a survey of recent servicing interactions for its technology service and support operations. For more information, visit www.jdpower.com

Questions? Contact Us Today.